## CUNA Tropical Financial Cú MEMBERSHIP BENEEITS

 REPORT 9
## Tropical Financial CU

## The Benefits of Membership

Credit unions generally provide financial benefits to members through lower loan rates, higher savings rates, and fewer fees than banking institutions.

The Credit Union National Association (CUNA) estimates that Tropical Financial CU provided $\$ 4,511,087$ in direct financial benefits to its 68,670 members during the twelve months ending December $2022{ }^{(1)}$.

## These benefits are equivalent to $\$ 66$ per member or $\$ 138$ per member household (2).

The per-member and per-household member benefits delivered by Tropical Financial CU are substantial. But, these benefits are reported as averages. Mathematically, that means the total benefits you provide are divided across all members (or all member households) even those who conduct very little financial business with the credit union.

For example, financing a $\$ 30,000$ new automobile for 60 months at Tropical Financial CU will save members an average - $\$ 34$ per year in interest expense compared to what they would pay at a banking institution in the state. That's approximately - $\$ 170$ in savings over 5 years.

Further, loyal members(3) - those who use the credit union extensively - often receive total financial benefits that are much greater than the average.

CUNA estimates that Tropical Financial CU provided loyal high-use member households \$920 in direct financial benefits during the twelve month period.

Tropical Financial CU excels in providing member benefits in many loan and savings products. In particular, Tropical Financial CU offers lower loan rates on the following accounts: personal unsecured loans, home equity loans, credit cards loans.

Tropical Financial CU also pays its members higher dividends on the following accounts: money market accounts, certificate accounts, IRAs.
(1) Rates and fees as of 4/4/2023.
(2) Assumes 2.1 credit union members per household.
(3) A "loyal member" is assumed to have a $\$ 30,000,60$-month new auto loan, a classic credit card with an average balance of $\$ 5,000$, a $\$ 200,000,30$-year fixed rate mortgage (a 30 -year fixed rate mortgage is replaced with a 5 -year adjustable rate mortgage if it yields a greater benefit as it is assumed more in demand), $\$ 5,000$ in an interest-bearing checking account, $\$ 10,000$ in a one-year certificate account, and $\$ 2,500$ in a money market account.

## Savings Producł Comparative Interest Rates (\%)

## by Savings Account Type




## Comparative Fees



- Share draft checking, NSF fee - Credit cards, late fee - Mortgages, closing costs


## Interest Rates at Tropical Financial CU <br> and

Banking Institutions in Florida

| Loan Products | Rate at your Credit Union (\%) * | Average Rate at Banks (\%) * | Rate Difference vs. Banks (\%) |
| :---: | :---: | :---: | :---: |
| 60-month new car (A paper) | 6.24 | 6.04 | 0.20 |
| 48-month used car (A paper) | 6.44 | 6.19 | 0.25 |
| Unsecured loan (A paper) | 8.75 | 8.88 | -0.13 |
| 5 -year adjustable rate 1st mortgage, 0 pts | 6.13 | 6.42 | -0.30 |
| 15-year fixed rate 1st mortgage, 0 pts | 5.88 | 5.81 | 0.07 |
| 30 -year fixed rate 1st mortgage, 0 pts | 6.50 | 6.35 | 0.15 |
| Home equity / 2nd mtg, 80\% LTV 0 pts | 8.00 | 8.47 | -0.47 |
| Credit card - classic | 0.00 | 0.00 | 0.00 |
| Credit card - platinum | 14.24 | 18.44 | -4.20 |
| Savings Products |  |  |  |
| Regular savings, \$1,000 balance | 0.05 | 0.09 | -0.04 |
| Share draft checking, \$5,000 balance | 0.00 | 0.00 | 0.00 |
| Money Market Accounts | 0.30 | 0.18 | 0.13 |
| 1 Year certificate \$10,000 balance | 4.60 | 0.72 | 3.88 |
| Retirement (IRA) accounts | 2.45 | 0.45 | 2.00 |
| Fee Income |  |  |  |
| Share draft checking, NSF fee | \$36.00 | \$32.17 | \$3.83 |
| Credit cards, late fee | \$30.00 | \$34.18 | -\$4.18 |
| Mortgages, closing costs | \$1,537.00 | \$2,935.00 | -\$1,398.00 |

[^0]
## Your Credił Union's Tołal Loan Rałe Benefits

by Loan Type


## Membership Benefits Report

## Your Credit Union's Total Savings Dividend Benefits

## Compared to Banking Institutions in Your State by Account Type



## Annual Member Benefit of Loan Products with Various Terms



Terms on loan products included are as follows:
New Car: $\$ 30,000 ;$ Used Car: $\$ 20,000 ;$ Unsecured Loan: $\$ 10,000$ ( 5 years)
5 Year Adj: $\$ 200,000 \cdot 15$ Year Fixed $\$ 200$
Home Equity: $\$ 50,000$; Classic Credit Card: $\$ 10,000$; Gold Credit Card: $\$ 10,000$

## Membership Benefits Report

## Annual Member Benefit on Savings Products with Various Terms



## Estimated Financial Benefits for Tropical Financial CU



[^1]
## Certificate of Excellence

is here6y granted to:

## Tropical Financial CU

The Credit Union $\mathcal{N}$ ational Association has determined that Tropical Financial CU provided $\$ 4,511,087$ in direct financial benefits to its 68, 670 members during the twelve months ending in December 2022. These benefits are equivalent to approximately $\$ 138$ per member household.

Tropical Financial CU provided loyal high-use member households $\$ 920$ in direct financial benefits.

Credit unions generally provide financial benefits to members by charging less for loans, paying more on deposits and charging fewer/Lower fees compared to banking institutions.

## Tropical Financial CU Performance Profile

| Demographic Information | Dec 22 | Dec 21 |
| :---: | :---: | :---: |
| Number of branches | 7 | 8 |
| Total assets (\$ mil) | 988 | 964 |
| Total loans (\$ mil) | 832 | 724 |
| Total surplus funds (\$ mil) | 121 | 215 |
| Total savings (\$ mil) | 886 | 870 |
| Total members (thousands) | 68 | 70 |
| Growth Rates (Year-ło-date) |  |  |
| Total assets | 2.5 \% | 9.8 \% |
| Total loans | 15.0 \% | 10.6 \% |
| Total surplus funds | -43.5 \% | 8.6 \% |
| Total savings | 1.8 \% | 9.9 \% |
| Total members | -2.7\% | 5.4 \% |
| Earnings - Basis Pts. |  |  |
| Yield on total assets | 361 | 310 |
| - Dividend/interest cost of assets | 14 | 14 |
| + Fee \& other income | 109 | 121 |
| - Operating expense | 352 | 334 |
| - Loss Provisions | 34 | 9 |
| = Net Income (ROA) | 70 | 74 |
| Capital adequacy |  |  |
| Net worth / assets | 9.1 | 8.7 |
| Asset quality |  |  |
| Delinquencies / loans | 0.4 | 0.2 |
| Net chargeoffs / average loans | 0.3 | 0.1 |
| Total borrower-bankruptcies |  | 38 |
| Bankruptcies per 1000 members |  | 0.5 |
| Asset/Liability Management |  |  |
| Loans / savings | 93.9 | 83.1 |
| Loans / assets | 84.2 | 75.0 |
| Long-term assets / assets | 33.2 | 31.5 |
| Core deposits/shares \& borrowings | 72.8 | 75.4 |
| Productivity |  |  |
| Members/potential members | 1.0 | 1.1 |
| Borrowers/members | 56.6 | 52.8 |
| Members/FTE | 361 | 404 |
| Average shares/members (\$) | 13,080 | 12,500 |
| Average loan balances (\$) | 21,718 | 19,676 |
| Salary \& Benefits/FTE | 90,622 | 87,862 |



Transform member benefits into new business with a Member Benefit Marketing Toolkit

The Credit Union National Association (CUNA) and Datatrac have teamed up to bring you the analysis in this report. Member Benefit Marketing Tools provides you with practical applications for using data in this report to show members how much you save them, drive in new members, generate more loans and attract bigger deposits.

Member Benefit Marketing Tools prove to new and existing members:

- How much you saved your entire membership last year in interest and fees compared to the competition
- How much they will save on their next loan with you
- How much more they will earn on their deposits with you


## Member Benefit <br> Marketing Toolkits include:

- Lead generation for loans, deposits and new members
- Competitive comparison widgets for your website
- Facebook app
- Animated graphics for branch lobby digital displays
- Proof Points for use in marketing collateral
- Award Certification \& Trophy
- Press releases
- Newsletter copy
- Member handouts
- Subscription to the CUNA Member Benefits Report
Visit www.datatrac.net/ memberbenefits to see live examples, schedule a demo and receive a free competitive analysis.


Show members how much you save them with Member Benefits Marketing Tools

## Analyze your credit union's performance and service to members with CUNA's research resources:

Operating Ratios \& Spreads
Prompt Corrective Action
(PCA) Checkup
Membership Benefits Report


[^0]:    *Rates and fees as of 4/4/2023. Credit union rates provided by individual credit union, bank rates provided by Datatrac.

[^1]:    Source: Datatrac, NCUA, and CUNA
    (1) Average balance as of December 2022 and December 2021 according to the NCUA call report.
    (2) Rates and fees as of $4 / 4 / 2023$. Credit union rates provided by individual credit union, bank rates provided by Datatrac

